



CYBERCUSTODIAN

PERSONAL PROTECTION | BUSINESS RESILIENCE | INCIDENT RECOVERY

Protection, resilience and recovery

Protect what matters. Prepare for disruption. Recover with confidence.

Plain-English guidance before, during and after digital disruption - for personal accounts, family technology and essential business services.

START WITH A FREE INITIAL CALL

Free initial call

Discuss your situation and identify an appropriate next step.

Technical investigation, assessment and remediation are scoped separately.



START WITH YOUR SITUATION

Resilience for real lives and organisations

You do not need to diagnose the technical problem first. We begin with what is happening and agree the most proportionate next step.

Individuals

Suspicious activity, scams, privacy concerns, account access or reassurance.

Families

Children's devices, gaming, social media, shared accounts and home technology.

Before separation

Plan recovery options, access and safe changes before circumstances shift.

After separation

Review retained sessions, shared services, location and smart-home access.

Vulnerable adults

Safer accounts, trusted contacts, scam protection and recovery arrangements.

Small organisations

Essential services, identity, backups, suppliers and recovery readiness.

NOT SURE WHICH SERVICE FITS?

Begin with a free initial call.

We will discuss what has happened and what support may be appropriate.



A COMMON METHOD

Five stages of cyber resilience

Cyber resilience is the ability to stay in control, continue what matters and recover safely after digital disruption.

01**Understand**

Identify what matters, where it is held and who can access it.

02**Protect**

Strengthen accounts, devices, systems and recovery settings.

03**Prepare**

Establish backups, trusted contacts, priorities and response plans.

04**Recover**

Regain control and restore important services safely.

05**Improve**

Learn from disruption and reduce future impact.

What resilience can cover

- Identity and accounts - email, social media, recovery settings, passwords, passkeys and MFA.
- Devices and privacy - computers, mobiles, tablets, backups, app permissions and privacy settings.
- Shared access - cloud sharing, subscriptions, location services, family plans and old devices.
- Home technology - router, Wi-Fi, cameras, doorbells, gaming systems and connected appliances.
- Business essentials - administrator accounts, cloud services, suppliers, recovery priorities and incident communications.



PERSONAL PROTECTION

Practical support for your digital life

Start with a free initial call. Substantive services and prices are agreed once the scope of support is understood.

Core personal services

Personal Digital Resilience Review**£195**

Accounts, devices, privacy, backups and recovery arrangements.

Family Digital Resilience Review**£295**

Adults, children, gaming, social media, Wi-Fi and smart-home technology.

Separation Resilience Review**From £295**

Shared access, sessions, recovery details, cloud, location and home technology.

Vulnerable Adult Resilience Review**£195**

Scam exposure, trusted contacts, priority accounts and recovery arrangements.

Additional support

Account compromise | Home digital security | Password manager & MFA | Annual cyber care



A SPECIALIST SERVICE

Prepare before separation. Regain control afterwards.

Digital separation can involve far more than changing one password. Planning early can protect access to important accounts, documents and recovery options.

Before separation

- Identify priority personal accounts and recovery routes.
- Preserve authorised access to important files and services.
- Plan safe changes without creating avoidable disruption.
- Understand shared family, mobile, cloud and smart-home links.

After separation

- Review active sessions and devices still signed in.
- Check cloud, location and subscription sharing.
- Strengthen passwords, MFA and recovery details.
- Review cameras, doorbells, Wi-Fi and home administration.

Start with a free initial call

Explain your circumstances at a high level so we can identify whether preparation, review or another route may be appropriate.

Professional boundaries

CyberCustodian reviews only accounts and devices you are authorised to manage. The service does not prove surveillance, access another person's private accounts, provide legal advice, or replace safeguarding support, private investigation or digital forensics.

Scope and price are agreed before any substantive work begins.



EVIDENCE AND NEXT STEPS

Why preparation matters

Disruption is common, while practical preparation remains uneven across UK organisations and households.

43%

of UK businesses
identified a breach or
attack

UK survey, 2025

47%

of businesses reported
using two-factor
authentication

UK survey, 2025

4.2m

fraud incidents in
England & Wales

ONS, YE March 2025

44%

of small businesses had
a continuity plan
addressing cyber

UK survey, 2025

Sources: UK Cyber Security Breaches Survey 2025; ONS, Fraud and computer misuse, year ending March 2025. CyberCustodian services are informed by NIST CSF 2.0 and the NCSC Cyber Assessment Framework; this does not imply certification or formal compliance.

Common questions

Do I have to share my passwords?

No. You remain in control. Reviews focus on settings, recovery routes and changes made together.

What is included in the free initial call?

A high-level discussion to understand your situation, whether CyberCustodian may be suitable and what the next step could be. Technical investigation and remediation are separate.

Can I seek help before separation?

Yes. Early planning can protect recovery options and reduce disruption before circumstances change.

Can my solicitor or adviser receive an update?

With your consent, a concise completion summary can record the agreed areas reviewed.

START WITH A FREE INITIAL CALL

Personal Protection | Business Resilience

Incident Recovery | info@cybercustodian.uk



FOR SMALL ORGANISATIONS

Business resilience and incident recovery

Practical support for sole traders, small businesses and organisations that need to protect essential services, prepare for disruption or recover after an incident.

Small Business Resilience Review**From £495**

Identity, email, devices, backups, suppliers and incident readiness.

Recovery Readiness Review**From £795**

Recovery priorities, dependencies, backup isolation and restore assumptions.

Recovery Plan and Workshop**From £995**

Practical plan, roles, communications and a facilitated scenario.

Annual Business Resilience Care**From £795 annually**

Annual review, two check-ins and planned resilience advice.

Incident Recovery Support**From £195 first hour**

Triage and technical recovery direction after a cyber incident.

INCIDENT RECOVERY**Email IR@cybercustodian.uk**

For ransomware, destructive attack, identity compromise or widespread disruption.